



# PROVIDER ALERT

## Provider Manual

October 1, 2020

**Alert Summary:** This alert includes additional information regarding the revised Provider Manual effective October 1, 2020.

Dear Provider,

Optum Idaho is excited to announce an updated version of the Provider Manual. Revisions include the following:

- YES FAQ's are now added to the appropriate sections of the Provider Manual.
- Crisis Center FAQ's have been added to the Crisis Center section (pages 88-92).
- SUD Services: Language was added notifying providers that paraprofessionals providing SUD services are no longer required to have a bachelor's degree. However, they must meet the minimum relevant certification available for the service rendered (e.g., CADC; pages 57-60, 110 and 114).
- Secondary Claims Processing: The formula is now included in the Provider Manual to assist in calculating the coordination amount (page 40).
- Number of minutes required to bill time CPT codes: Information was added to assist providers in knowing when they can bill a single timed CPT code (page 38).
- Youth Support Group size: Clarification has been added noting that the recommended ratio for one facilitator is four to nine participants (page 102).
- Drug Testing: New content (pages 116-119).

As a reminder, the Optum Provider Manual and Provider Manual Change Index can be found on:

- [Provider Express](#) > Our Network > State-Specific Provider Information > Welcome ID *and*
- [optumidaho.com](http://optumidaho.com) > For Network Providers > Guidelines & Policies > Network Provider Manual.

Should you have any questions, please contact your Optum Provider Relations Advocate.

Thank you,  
The Optum Idaho Team